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Don't Dwell on Differences of Opinion - Learn from Them

Live Webinar December 6, 2017 • 1:00 PM - 2:00 PM ET

Understand how to disagree with employees in an agreeable manner.

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“I enjoyed the speaker and appreciated the hands-on reference material. The use of specific examples made things very clear.” —Joan Varel

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Since 1987 Lorman has been a leading resource for compliance based media, education and content for more than 1.4 million customers. Our passion is providing you world-class training to help you succeed in business and as a professional.

V1H Consulting will provide instruction on the causes of workplace conflict and will provide you with an understanding of the importance of resolving conflicts peacefully and at the lowest possible level. Conflict is an inevitable part of work. People with different goals often clash. Conflict is not necessarily a bad thing. When solving conflicts, we can often arrive at solutions to other underlying issues that need solving. This topic will include understanding the conflict and knowing more about those whose ideas, beliefs and backgrounds may be different from your own. It will also ensure that relationships with opponents continue and grow. You will learn how to communicate with the opposition and brainstorm resolutions. You will also learn to find peaceful solutions to difficult situations by exploring alternatives and choosing the best resolution for all parties involved.

Learning Objectives

After attending this live webinar, you will be able to:

- recognize the differences of opinion as an opportunity for growth.
- review self-awareness and appreciate differences.
- describe leadership that doesn't recognize conflict or avoids it.
- identify and prioritize what is important.

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Printable registration form available upon request.

Can't Attend? Audio & Manual package available online.

Agenda

Conflict as an Opportunity

- A Chance for Learning/ Teaching
- Finding Common Ground
- Listening

Meet Conflict Head-on

- Be Direct
- Address Issues Quickly
- Prevent Problems Before They Start

What's in It for Me?

- Understanding Motives
- Help Others Achieve Their Objectives
- Remove Obstacles

Is It Really That Important?

- Pick Your Battles
- Weigh Value
- Open Lines of Communication

Using a Strengths-Based Philosophy to Approach Conflict (an Introduction)

General Information: Includes free downloadable manual with attendance. This live webinar may be recorded by Lorman Education. If you need special accommodations, please contact us two weeks in advance of the program. Lorman Education Services is not approved to offer self-study CPE credit for accountants; therefore, no CPE will be given for this program if ordered as a self-study package. ©2017 Lorman Education Services. All rights reserved. **Cancellations:** Substitute registrants can be named at any time. A full refund, less a \$20 service charge, will be given if notification is given six or more business days in advance. Notification of less than six business days will result in a credit that can be applied to any Lorman products or services. If you do not cancel or attend, you are responsible for the entire payment.

Faculty

Larry Hammond Sr.

- Partner in the office of V1H Consulting
- More than 20 years of senior leadership, coaching, training and development experience
- Coaches leaders and managers in public and private industry around team building and culture development through StrengthsFinder application
- Wrote publications related to StrengthsFinder and its organizational benefits
- Certified in Managing Organizational Change (MOC)
- Certified StrengthsFinder Coach, MPA
- Can be contacted at info@v1hconsulting.com or on Twitter® @v1hconsultant

Irma Vargas

- Partner in the office of V1H Consulting
- Practice emphasizes all aspects of organizational communication, employee engagement
- Conducts regular seminars and workshops on leadership skills, employee development
- Speaker at Diversity Alliance Conference, Phoenix, AZ- 2016
- Wrote several publications related to the areas of communication in Wanderlust Digital magazine 2015-2016
- Member National Association of Professional Women
- Certified StrengthsFinder Coach, MPA
- Can be contacted at info@v1hconsulting.com or on Twitter® @v1hcoach

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